

## RETURN FORM

Order number: \_\_\_\_\_ Order date: \_\_\_\_\_

First and last name: \_\_\_\_\_

Address: \_\_\_\_\_

E-mail: \_\_\_\_\_

## WHAT ARE YOU RETURNING?

ITEM	ITEM DESCRIPTION	QUANTITY	RETURN CODE	RETURN CODE DESCRIPTION
				<b>1</b> – wrong size <b>2</b> – ordered multiple sizes <b>3</b> – item not as pictured <b>4</b> – dislike the item <b>5</b> – wrong item <b>6</b> – damaged item (e.g. strains, scratches, holes, etc.)*

\*6 – Please describe the damage: \_\_\_\_\_

## HOW TO RETURN?

- 1 You can return items from your order within 30 days of receiving them. On this form fill in the quantity of items that you are returning and write their return code.
- 2 Pack the items that you wish to return in the original packaging, together with the completed return form.
- 3 You can return the items via GLS by filling in this form in addition to the e-form for return on [www.gap.si](http://www.gap.si) (Returns) and follow the instructions. If you opt to return the items via GLS, the return fee is €4. If you send the package back by post (you need to add tracking to your package), you also need to cover the return cost yourself. However, you can return the items for free by bringing them to one of our stores (Citypark, Emporium and Galerija Emporium).
- 4 As soon as we process your order, we will return you the money via the same payment method you used for your order. If you paid on delivery, we will require your bank details to reimburse you. So, if you agree, please include this information, too.

Bank account: \_\_\_\_\_ BIC: \_\_\_\_\_